

QUALITIMES

A QUALITY THAT DOES NOT CHANGE WITH TIMES

Volume 4 Issue 12

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Editor's Choice... **Gulzar : Pen and Personality**

Editorial Panel

- Geeta S
- Jyoti R
- Sunmeet S
- Venu M

(Want to be a part of the panel. Forward your interest to:
qualitimes@qualitreeinc.com)

Charanjeet M



"While practice and dedication over the years can certainly help one improve, but isn't it true that the real quality of writing is a gift from God?"

Connecting his eyes with mine, from the sofa bed he was sitting on, Gulzar Saab responded effortlessly in his characteristic calm and polite style as if he was expecting the question.

"That quality is in everyone...everyone...poets and writers like us just love telling people that only we can do it because of gift from God". I can't stop wondering if it was an encouragement more than a fact or statement of an encouraging fact.

Everyone knows only the successful, he added. "Writing is mainly your thoughts and intentions and how well you are able to express them is your craftsmanship. Any craft is learnt with training, practice and devotion. And the craft of writing is no different."

Referring to Shiv Kumar Batalvi, the legendary Punjabi poet we talked some about, before and after he shared his viewpoint on writing, "What else did he do in his life...burnt whole of it writing poetry only".

It was most likely his Boskyana's family room we were sitting in. There were exquisite artifacts of art and craft in the room. Among them was a bust on a small table at the other end of the room from where we were sitting. It was Mirza Ghalib's. "What did he do whole his life?"

After finishing my tea, I requested his autographs on some of his books. He even gifted me one: Half a Rupee Stories, translated by Sanjay Shekhar. He very graciously rendered his autographs on all the books and I was amazed with his artistic handwriting!

Later on, looking at all the autographs closely, I realized that words he penned on each book differed slightly from the other. Without even trying to introduce me to many flowers, Gulzar Saab presented me a bouquet.

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Has anything to share - We are all ears!!! Please send in your articles to: qualitimes@qualitreeinc.com



Software Defects Preventions Technique 3



Rajnish M

Requirements must be analyzed well by test team. As I mentioned above there are three major gates where review and feedback needs to happen.

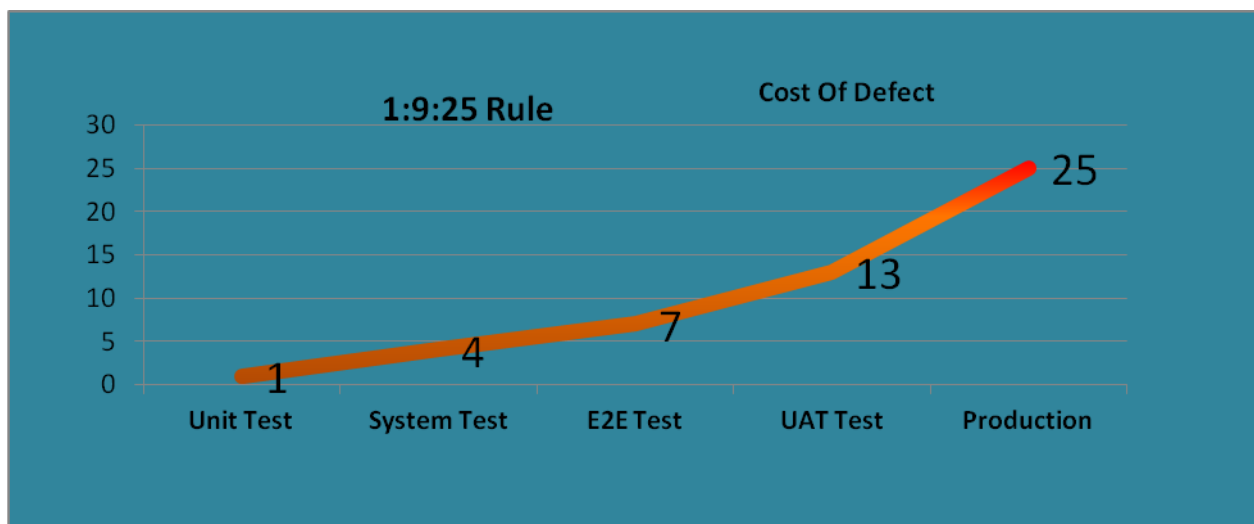
- Business user reviews BRD created by Business Analyst
- Test scenario review by BAs & Business Users
- Test case review by BAs

I always say that Business/Operation folks time is like a dollar giving to kids and ask them spend wisely. What I meant here is that we should use business folks time in reviewing/audit the work than asking them to do actual work/execute test cases. This happens lot within the industry where business folks execute test cases. I am a supporter of user validation than user testing.

If above technique is effectively used, we can reduce requirements defects drastically in test preparation phases.

I would like stop here and for a bit and want to mention the Deming's rule of 1:10:100 of cost of defect slippage. Depending upon the type of industry I have tapered this rule. Industry making pace will have higher cost of defect than supply chain business where cost could be delay in fulfillment.

Recently I was consulting for supply chain industry, where I downgraded the Deming's 1:10:100 rule of cost of defect to 1:9:25 rule based on the industry & business. They had large amount of defect slippage to production. I was explaining the client on cost of rework.



Cost of production defects can read in this article, Which happened in 2012 for RBS.

Cost of production defects are known only when it fails

[IT failure cost Royal Bank of Scotland \\$267mn in June –Nov 2012](#)

In the next part of the series, I will try to explain prevention techniques in execution phases.

Not Just Sweet Memories ...



RIDDLE

1. What walks all day on its head?
2. What gets wet when drying?
3. Who spends the day at the window, goes to the table for meals and hides at night?
4. There are four brothers in this world that were all born together. The first runs and never wearies. The second eats and is never full. The third drinks and is always thirsty. The fourth sings a song that is never good.
5. What is that which goes with a carriage, comes with a carriage, is of no use to a carriage, and yet the carriage cannot go without it?

Participate and win; the first correct entry wins a gift of \$10.00*.

Send in your completed entries to:
jumble_qualitimes@qualitreeinc.com

Answers to last month's Riddle:

1. IRON ORE
2. 2
3. THE DOCTOR IS HIS MOM
4. GLASS
5. PENGUINS LIVE IN ANTAR-TICA NOT IN ARTIC.

Last Month's Winner:
Sachin

Other correct entries:
Adarsh, Nitesh, Srabjit,

Answers to last month's Word Puzzle:

1. AGORA
2. MAIM
3. SPECIOUS
4. CARDIAC
5. NEUTRON

Last month's winner:
Surinder P.

Other correct entries:
Adarsh, Srabjit K., Gopi,
Sachin, Nitesh and Ravi .

Punches, pulls and bumps!!

Sept 9 - Jacob B

Sept 22 - Brian T

Sept 26 - Rohan P

Sept 29 - Vishwa M

Sept 30 - Ashwini S

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BUZZ OF THE MONTH

- A second round of discussion on its way in the following months after a fruitful first level of discussions with one of the largest online social collaboration enterprise. The enterprise is looking out for software test automation engineers to optimize their mobile testing processes.
- Qualitree further strengthens its ties with its existing online retail banking client having its presence on the east coast of America by augmenting their customer facing, front end test automation division with highly qualified and certified software automation engineers.
- Preparations are in full swing to celebrate its achievement as a seventh largest independent software testing business in North America.

Happy Ganesh Chaturthi!!!



Socha Na Thaa

Soncha na tha kabhee wafa hogi zindagi se mujhko
Kyonke nikla tha zindagi ke safar par mayoos hokar
Khuda ke rahmat se milgaya tha payaar ka maseeha ek din
Bahaa diya tha jisne khushiyonka dariya mere aangan par
Meri chaahath aur koshish sirf ithnee...

Ke chalke khushioyonke boonde tho kumse kum kisi aur ke aangan par.

By: Venu M.

Word Puzzle

In the following word puzzles, a word starts and ends with the same letter. Figure out the words and win*

1	_OURNIQUE_	
2	_ACONTEU_	
3	_EBACEOU_	
4	_ERANGE_	
5	_XPURGAT_	

* Send in your entries to "qualitimes@qualitreeinc.com" with the subject "Word Puzzle"

The first correct entry wins a gift of \$10.00