UALITIMES

# A QUALITY THAT DOES NOT CHANGE WITH TIMES

Volume 4, Issue 8

Editor's Choice...

#### Editorial Panel

- Geeta S
- Jyoti R
- Sunmeet S
- Venu M

(Want to be a part of the panel. Forward your interest to:

qualitimes@qualitreeinc.com)

**Inside this Issue** 

2
3
3
3
3
4
4
4

#### Geeta S

My husband works as a Producer at a news channel here in Delhi. While filming the election campaign of the Aam Aadmi Party or AAP in a slum colony in Delhi, an enthusiastic AAP party worker soaked in sweat towards the end of an 8 km 'padyatra', took him aside to give him this 'insight' - that when votes were counted on 16<sup>th</sup> May, AAP would have won 60 seats in the next Lok Sabha!

My husband shared the AAP worker's prediction with me later that night. And it led to another of the many animated political conversations that we are obviously having in this election season. The big question that evening – Was that sweat soaked AAP volunteer being taken for a political ride by his leader Arvind Kejriwal?

As Kejriwal says, AAP is a movement that's riding entirely on the enthusiasm and faith of its volunteers, candidates and also crores of voters who are looking for an alternative to the traditional corrupt, non-performing political parties. While the volunteers and candidates are still optimistic, its my feeling.. and it's a lousy feeling... that the voter's love affair with AAP has all but ended. Lousy, 'cos I too, for a while had pinned my hopes on AAP.

Why did Kejriwal resign as Delhi Chief Minister? Official reason – their effort to pass a Delhi Lokpal Bill was thwarted, so better to resign and retain the high moral ground. Unofficial reason – AAP leadership, especially Kejriwal would be tied down in running the Delhi Govt and would not be able to put their full energy into their ambitious Lok Sabha election campaign. Impact – Even AAP leaders now accept that many from Delhi's middle class were disappointed by the resignation. But I feel that disappointed is too mild a word. The middle-class was angry and felt cheated. They saw their faith being exploited for a few months, and then utterly belied. Arvind got the chance to govern Delhi on a platter, inspite of winning less seats that the BJP in the Delhi assembly. The Congress would never have withdrawn outside support, simply to keep Delhi from falling into BJP hands. It was a great chance to show that the 'agitating' AAP could also be a reliable 'governing' AAP. But that didn't happen. So, was Kejriwal scared to be tested in governance? Possibly yes. His tenure was shrill, gimmicky and lacking in substance. Was he also getting too ambitious too soon in his hope of making a huge dent in the Lok Sabha? Yes again. And this is going to cost AAP for sure.

Why is AAP fighting almost 400 Lok Sabha seats? Official reason – AAP feels an incredible groundswell of AAP support + it was the 'will of the people' that AAP contest 400 seats. Unofficial reason - Kejriwal and his inner circle wanted AAP to be seen as the 3<sup>et</sup> national party in India, and being seen fighting 400 seats, win or lose, would achieve that. But this reasoning is flawed and reeks of megalomania. Contest 400 seats or 40 seats, if they won almost no seats they would soon be forgotten. The media that would lap up their exposes or 'khulasas' and other election gimmicks such as trying to meet Modi at his office in Gandhinagar... would also forget them if they lost. And the assumption that AAP is now big enough, known well enough, had enough resources, had enough foot-soldiers or even had enough candidates... is also badly flawed. In fact, its hard to understand how a party that fought the Delhi elections with such a realistic and scientific approach, could suddenly totally misread its own potential on the ground. And a party makes such huge errors only when its leader is consumed by megalomania. And if Kejriwal is suffering from megalomania, then how is he and how is AAP any different from Modi or Rahul and the parties they represent?

The Mayavati Lesson – is simple really. Mayavati is no less ambitious or calculating as a politician. There are Dalits across India, whose votes she could hope to catch. Yet in all these years, she has stayed largely within UP. Why? Its not easy nor good sense for a small party to over-extend itself in an election. Megalomania gets trumped by common sense even with Mayavati. But such lessons of politics seem lost on Kejriwal.

(Continued on Page 3)

Has anything to share - We are all ears!!! Please send in your articles to: qualitimes@qualitreeinc.com

May 2014

**ke hain kaun?** 

#### Qualitimes - A Quality that does not change with times



#### 6. Defect Management

As I have mentioned in my earlier articles that defect management is foundation source of continuous improvement. Data collected through defect management is like a blood work for human body. Defect management data can provide information about all phases of SDLC. If requirement was written well, design was up to requirement etc.

First step of the defect management process is to ensure what kind of metrics is required by the program. Once the metrics requirements are defined, next step is to set up the defect management tool to collect those datas.

In the test strategy we should have details about the

- Defect Management Process
- Defect Workflow
- Defect logging guidelines
- Details about what fields to select in defect management tool while logging defect
- Defect fix SLA standards

Defect Severity & Priority definition

#### 7. Test Resource

In this section of test strategy, QA manager should mention about the test resources needed, skills and job responsibilities. This place QA manager can put the project expectation from these resources clearly. There should be clear roles and responsibilities for all resources in this section. Roles could be like QA manager, QA lead, Test Analyst, Defect Lead, Test Environment Lead etc.

#### 8. Test Environment

This is a very important section of any Test Strategy. All test environment needed should be mentioned in this section. Test environments for QA, UAT, Performance, Automation, Pre-Production etc should be mentioned clearly in this section. It is a good practice to put test environments architecture in this section to show the environment readiness and connectivity to entire team.

These should be a section for

- Build Management Process
- Build Deployment Schedule

#### 9. Testing Tool

In this section all testing tools needed should be mentioned clearly. Testing tool could be Manual testing

- Automation Testing
- Performance Testing
- Middle layer Testing
- Test Management tool
- Any reporting tool
- Defect management tool
- Automation tool

To Be continued in Part 5 (Last Part)

Qualitimes - A Quality that does not change with times





# Happy Mother's Day

#### Pritu P

It is a common saying that Mother has been created by God because he cannot reach all places ..! That is why mother is the best gift from God to everyone. A mother is the sweetest woman, an angel from heaven, most revered, honored and respected on earth. She is a font and spring of our life, our consolation in sorrow, our hope in misery, our strength in weakness. No language can express the power, beauty, heroism and majesty of a mother's love

# Punches, pulls and bumps!!

May 3-Rajesh R
May 3- Sushma P
May 4 - Hari B
May 5 - Bharath R
May 10 -Vipin K
May 13- Surendra K
May 15 - Srikanth K
May 15 - Thyaga K
May 22-Harshpreet D
May 25 - Supriya U
May 30 - Surinder P

God bless our Mothers for wanting us, loving us and giving us the joy of life and a lifetime caring. A mother has a never-ending supply of pure and unconditional love. They show their love in a million different ways every day. Without the support of a mother a child may squander through life never living up to his or her full potential. They really are super heroes in disguise!

And the only reward a mother wants at the end of the day from their child is "I Love You".

Answers to last month's Riddle:

Sarabjit K.

Other correct entries:

Adarsh B and Sachin K.

Answers to last month's she is still Word Puzzle: alive! OBBLIGATO MOUNTAIN BLURB INKSTAND SUSURRUS FINGERNAILS SUMPTUOUS DEFAMED Last Month's Winner: Last month's winner:

Sarabjit K.

Other correct entries:

Adarsh B, Rajendra B.

### Qualitimes wishes Adarsh and Bharath a very Happy and joyful life ahead. Wish you a very happy birthday!!!

(... Cont. from page 1)

My AAP strategy goes like this -

Don't resign Delhi, Govern Delhi well, Show you can deliver good governance.

- Fight far few seats. Fight the 7 Delhi seats. Fight another 15 seats around Delhi-NCR eg: Gurgaon, Noida, Faridabad, Ghaziabad, Meerut, etc. Fight another 15 seats in India due to the strong symbolism eg: Amethi and Varanasi, or if a strong candidate was available for the seat eg: ex-Infosys head honcho Balakrishnan ready to fight from Bangalore Central.
- Fight the Haryana assembly elections at the end if 2014 with full strength. It's a state with high anti-incumbency against the Congress. With the BJP relatively weaker in Haryana, AAP could emerge as a popular alternative.

By the end of 2014, this strategy may have seen AAP running 2 states along with having 12-15 seats in the Lok Sabha. Many would call that spectacular for a Party just 2 years old.

But now, all that AAP is going to get, as the comedian Kapil Sharma puts it... is Babaji ka Thullooo!

And worse... AAP and Kejriwal would have broken the faith of lakhs of ordinary folk like me, who have waited for years for the time when the Sharad Pawars, the Rahul Gandhis, the Arun Jaitleys and the Mulayams and Laloos of the world could be shown the exit door in politics, by people like us! And not just mine... they would even have broken the faith of that anonymous AAP worker who even now is giving his blood, sweat and tears to the AAP cause, fully expecting to win 60 Lok Sabha seats.

For a people's party to emerge, to fight, and to win an election was amazing. Hats off to Kejriwal for that... it took vision, guts, and superhuman energy. But by abandoning substance in exchange for gimmickry, by abandoning genuine healthy inner party democracy and converting AAP into yet another 1-man show driven by delusions of grandeur, Kejriwal is all set to consign his own brainchild... to the dustbin of history!



1.I am pronounced with only one letter but written with three letters. Two different letters are used to write me. My color varies from black, blue, green, brown, grey etc. Who am I?

2.What can you catch but not throw?

3. What goes around the world but stays in a corner?

4. What jumps when it walks and sits when it stands?

Participate and win; the first correct entry wins a gift of \$10.00\*.

Qualitimes - A Quality that does not change with times

Page 4

# BELIEVE PRACTICE DELIVER

Plot 220&221, Jigani Bommasandra Link Road Bangalore - Karnataka India - 560105 Ph: +91 80 67033999

18 Shea Way, Suite 101 Newark - DE USA - 19713 Ph: +1 302 709 5900 1699 Wall Street Mount Prospect - IL USA - 60056 Ph: +1 847 640 8448

45 Bramalea Road Suite 208 Brampton - Ontario Canada - L6T2W4 Ph: +1 647 428 4470 63-C Model Town, Patiala Punjab India - 147001 Ph: +91 175 2226363

## www.qualitreeinc.com

#### and Sachin K.

### Adieu my friend!!

I am speechless and not ready to believe that you are physically not there.

You were like an omnipresent bundle of energy which we all took for granted...that you would always be around... Having taught your short story 'Portrait of a Lady' for almost two decades now I can't even begin to think of writing a story for you.

We, the people you leave behind are like the hapless sparrows who were your Grandmother's favourite...

You lived life on your terms and said what you liked...gave us The Illustrated Weekly of India, which is etched in my memory till date.

Some very interesting books to read. They say you were a Sikh by religion...I doubt that, for your religion was your PEN. You would have told that to God Himself had you ever met HIM. You cannot die my friend.You cannot...I feel cheated and betrayed by life...

Carry on and give them hell up there like you did here on your earthly sojourn, KHUSHWANT!

Geeta S



- Qualitree feathers another competency in its portfolio of services. Successfully created a framework for multilingual application automation testing.
- With the focus to improve its quality initiatives, an existing client, an online retail banking client in North America, added new testing engineers to their existing manual and software test automation teams.
- To compete and fulfill the industry demands of crowdsourcing, Qualitree plans to partner with a crowdsourcing organization to step in and increase its foot hold in this less tapped area.
- As a "Giving Back to the community" initiative, the Newark office of Qualitree participated in the food drive to help feed the less fortunate.

# Word Puzzle

In the following word puzzles, a word starts and ends with the same letter. Figure out the words and win\*

1	_xonerat_	
2	_ro_	
3	_lop_	
4	_spionag_	
5	_angle_	

\* Send in your entries to "qualitimes@qualitreeinc.com" with the subject "Word Puzzle"

The first correct entry wins a gift of \$10.00