



Advanced Quality Center 9.2

INTENDED AUDIENCE

- Quality Center Administrator
- Quality Center Project managers
- Quality Assurance Leads
- Other Quality Center users responsible for managing projects, users, and workflow customizations

DURATION: 2 DAYS

OVERVIEW

This course covers the tasks that are performed by site administrators, project managers, and Quality Assurance (QA) leads to set up Quality Center (QC) projects before users can work with requirements, test cases, and defects. This hands-on course focuses on planning, creating, and customizing Quality Center projects. It is an important course for people involved in creating projects, modifying existing fields, creating user-defined fields, creating users, setting user permissions, and defining basic workflow.

COURSE OBJECTIVES

At the end of the course, you will be able to:

- Identify the organization level specifications that need to be customized in Quality Center
- Configure organization-wide Quality Center parameters
- Customize project-specific Quality Center parameters •Maintain Quality Center projects

PREREQUISITES

Working knowledge of:

- Windows
- Testing concepts

INTRODUCTION TO QUALITY CENTER 9.2

- Identify the Quality Center modules.

PLANNING THE QUALITY CENTER IMPLEMENTATION

- Planning: considerations and key roles.

INTRODUCTION TO SITE ADMINISTRATION

- Logging on to Site Administration.
- Site Administrator components.
- Monitoring user connections and licenses.

CUSTOMIZING PROJECTS AT A GLOBAL LEVEL

- Project structure in Quality Center.
- Creating domains and projects.

MAINTAINING QUALITY CENTER PROJECTS

- Querying project tables.
- Copying, renaming, removing, backing up, restoring , and upgrading projects.
- Deleting Projects and Domains.

CUSTOMIZING USERS AT A GLOBAL LEVEL

- Creating and managing users.
- Configuring user authentication and LDAP import settings.

CUSTOMIZING OTHER QUALITY CENTER MODULES AT A GLOBAL LEVEL

- Configure mail parameters.
- Configure connection parameters.

CUSTOMIZING PROJECT-SPECIFIC ENTITIES

- An overview of Project Customization.
- An overview of customizing project-specific.
- Adding user-defined fields.
- Managing system or user-defined fields.

CUSTOMIZING LOOKUP LISTS

- Creating project-specific lists.
- Associating a list to a project entity.
- Managing project-specific lists.

MANAGING PROJECT-SPECIFIC USERS AND USER GROUPS

- Adding users to a project.
- Creating user groups.
- Customizing module access for user groups.

CUSTOMIZING MAILING OPTIONS AND ALERT RULES

- Designating mail fields.
- Defining mailing conditions.
- Configuring alert rules.
- Customizing Alert Rules.
- Configuring traceability notification rules.

CUSTOMIZING WORKFLOW

- Customizing lists.
- Customizing fields by user groups.

IMPLEMENTING WORKFLOW USING THE SCRIPT EDITOR

- Using the Script Editor.
- Adding a command button by using the Script Editor.